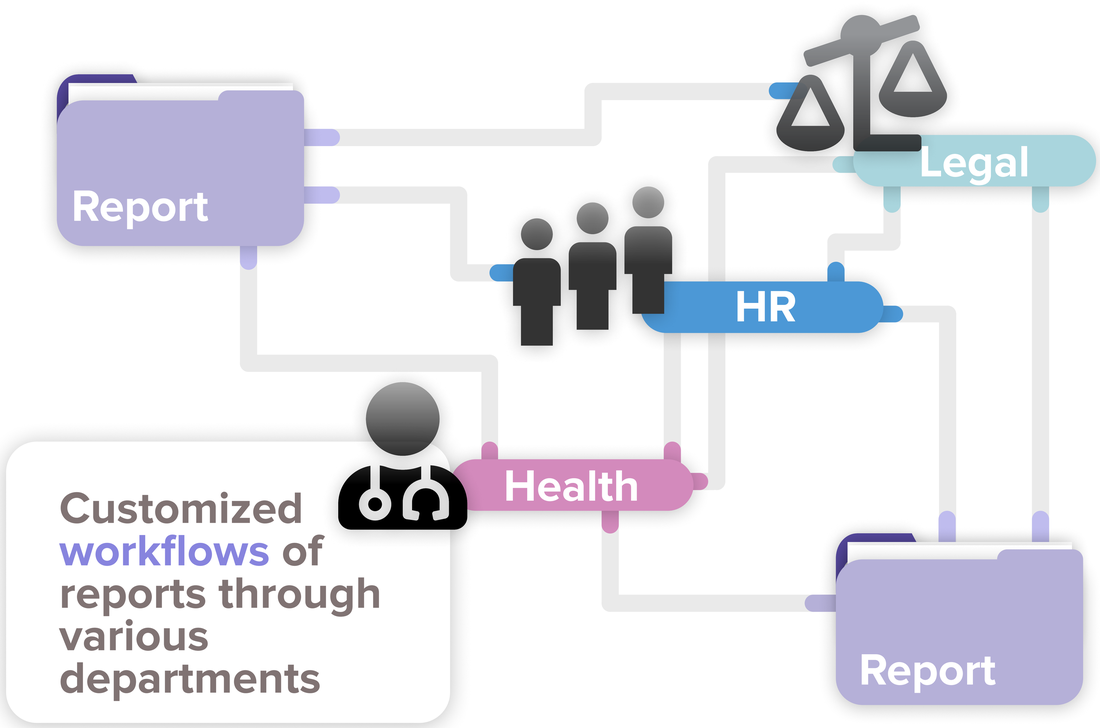
# Case and Investigation Management

Automate Busywork • Investigate Efficiently • Close Cases Faster • Maintain Oversight & Visibility

Juggling multiple employee investigations stretches your resources and creates bottlenecks. MyCM relieves this burden. Our intuitive platform centralizes case management with role-based access controls, configurable rules, and workflows. Highly configurable settings promote consistency across all cases, while collaboration features like shared case access, comments, and task assignment facilitate teamwork. With MyCM, you can close cases faster while ensuring adherence to standards.

MyCM's powerful reporting and analytics help you monitor performance, stay audit-ready, and demonstrate program effectiveness. Designed by experts for experts like you, MyCM has features that make a difference in efficient, high-quality case management that reinforces the employee experience. Recapture your time and ensure adherence to best practices with MyCM.




> We are able to customize the system in order to pull out the data that we need for reports, trending, etc...I like that we are able to add our own compliance cases manually so that we can store hotline calls and other cases in one system.

**Sue in Healthcare from Capterra Reviews**

# Key Features

### ✔ UNIFIED PLATFORM

Intake, case notes, responses, updates, analytics, and more can all be accomplished on one configurable platform designed for your needs and constantly updated with the newest enhancements.

### ✔ CONFIGURABLE WORKFLOWS

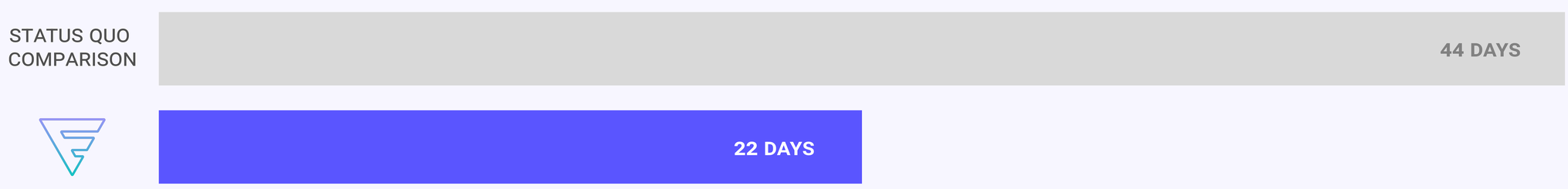
Customize workflows, notifications, deadlines, and team roles to fit existing processes and streamline new ones.

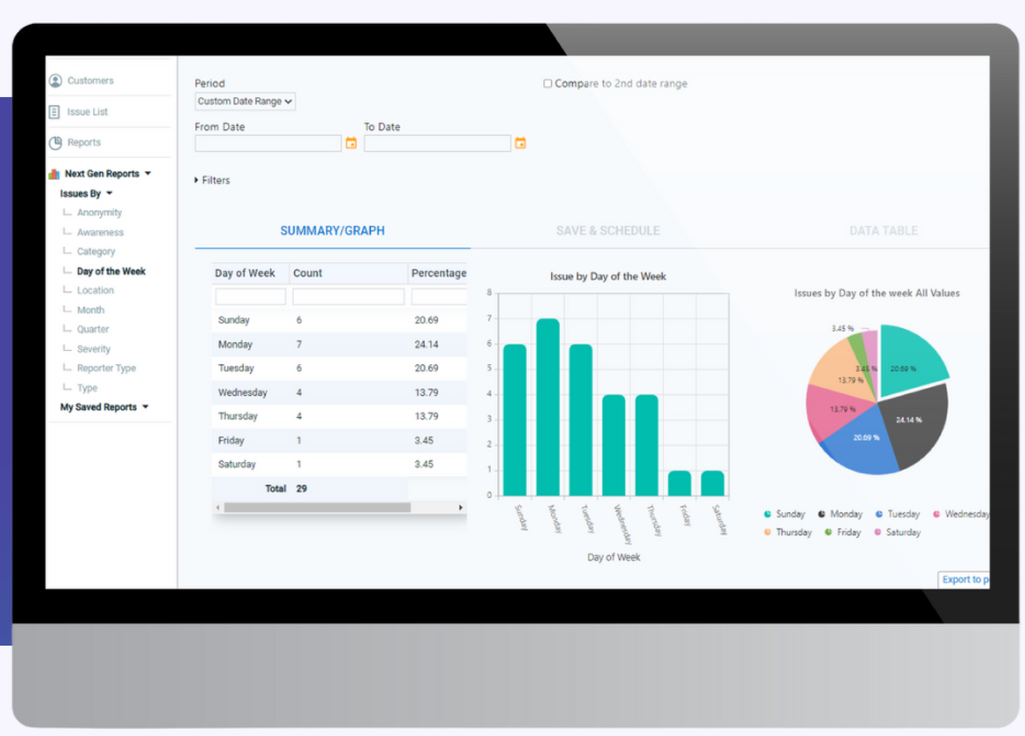
### ✔ AUTOMATED ROLE-BASED ROUTING

Issues can be automatically assigned based on location, category, severity, etc, to ensure that the right person addresses potential risks right away.

## Case Closure Rate Comparison

Data from the 2023 Hotline & Investigation Management Benchmark Report shows that Ethico users **closed cases up to 50% faster** than the leading competitor, with 84.2% of cases closing in less than 30 days.




### ✔ PRE-LOADED INDUSTRY STANDARD REPORTS

Customize workflows, notifications, deadlines, and team roles to fit existing processes and streamline new ones.

### ✔ NO NICKEL & DIMING

You can customize your platform without extra charges, any costs associated with additional functionalities are clearly communicated and reasonably priced.

### ✔ EASILY INTEGRATED

Standard API for common integrations to your other systems, with further support available for custom integrations.